

GUEST INFORMATION RELATING TO THE COVID-19 SITUATION

Ingleby Lodge has been cleaned, disinfected and sanitised to a high standard for your stay.

The property has been 'Risk Assessed' and verified by Visit England so WE'RE GOOD TO GO.

The contact telephone numbers for the owners are:-

Owners Home - 01969 650544.

Mr Derek RUKIN - 07495269918.

Mrs Carolyn RUKIN – 07534817951

When returning to Ingleby Lodge please use the main entrance only. Use the sanitiser before you go further into the property and leave outer coats, jackets etc in the hallway.

It is recommended no other persons other than the guests enter the property during your stay. If there is an issue requiring maintenance please contact the owners who will arrange a visit when guests are out where possible (unless an emergency).

If any guest falls ill during your stay and it's not an emergency, contact NHS 111 online. If you have no internet access, you should call NHS 111. For any emergency conditions, if you need to call an ambulance, dial 999 and inform the call handler or operator if you or your relative have coronavirus symptoms as well as any emergency conditions.

This is also the advice the local GP practice will give you.

If any guest has Covid-19 symptoms they should request a test immediately, inform the owners and go home

We have endeavoured to source the finest quality products to protect our guests and ourselves from Covid 19 and ensure peace of mind during your stay.

To prepare for your visit we will have sprayed all touch surfaces, mattresses, pillows and soft furnishings with Zoono Z-71 surface sanitiser (www.zoono.com) which forms a long lasting antimicrobial coating that bonds to surfaces and protects against a variety of pathogens including H1N1. The effects of this product last up to one month after application. It is used widely in healthcare and by large organisations to protect against the virus.

You will find 70% alcohol hand sanitiser in an automatic dispenser as you enter the premises and you should ensure all members of your party, including children, use this facility each time you return to the building.

There are antibacterial soap dispensers at all bathroom and kitchen sinks. In addition you will find an individual hand soap with your towel pack for individual use throughout your stay. As we know hand washing is one of the most important deterrents in eliminating the spread of the virus.

Our kitchen cleaner and sanitizer which you will find alongside a roll of disposable paper can be used for wiping down kitchen surfaces and tables and passes EN 1276 standards.

You will find spray cleaner, j cloths and sponges located in the bathrooms so guests can clean for themselves after using baths, showers and toilets.